

DATE: 3/17/91
 TIME: approx 4:20
 FILE #:
 CALL IS TO FROM CUSTOMER
then

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Attny John Geiser DEALER: _____
 ADDRESS: 511 E. Hamilton Ave. ADDRESS: _____
State College, PA 16801
 PHONE: (814) 234-6000 PHONE: _____
 PRODUCT: M1700 LH CODE (S/N) 1A6828535
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Mailed alleged accidental firing letter (fire on safety release) to Lion on 1/3/91. Got an arms service form letter (FDC) dated 2/6/91 + postmarked 2/19/91 saying to return gun to A.S. He was mad about that.

RESOLUTION: Gun and all letter copies coming to AHP (sent box + flagged) for exam + reply. Attny Geiser adamant he doesn't want rifle anymore. 1st incident he thought was his fault. 2nd time on deer hunt he was, allegedly, careful to keep trigger away from trigger. Then, he took gun to a gun shop for repair. 3rd time, allegedly, happened in deer camp.

COMMENTS: Told customer we'd examine rifle + report findings to him.