

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

February 12, 1986

Mr. Bob Hantula
P.O. Box 563
Ironwood, MI 49938

Dear Mr. Hantula:

Reference is made to your recent letter regarding the malfunctions you have experienced with your Model 700, 30-06 caliber rifle.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not characteristic of the Model 700 rifle.

Generally, the type of problem you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or from inadvertent contact to the trigger.

Please, at your convenience, return the rifle via U.P.S., transportation C.O.D. to:

Remington Arms Company, Inc.
14 Hoefler Avenue
Ilion, NY 13357
ATTEN: J. A. STEKL, Supervisor
Product Service

Be sure to boldly mark the two (2) ends of the outside of the package "STEKL", to expedite handling.

Upon receipt, the rifle will be thoroughly examined and, if it is found to be factory faulty, we will gladly make any necessary corrections on a no-charge basis.

Thank you for your letter, and we look forward to the opportunity to be of service to you.

Sincerely,

J. A. Stekl
J. A. Stekl, Supervisor
Product Service

JAS/cal