DATE: 1-24-92

TIME: 9:10

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mrs Clinton Harlow

ADDRESS: Rt 8 Box 5
Llano TX 78643

PHONE: _____

DEALER: _____

ADDRESS: _____

PHONE: _____

PRODUCT: 22 Mag

CODE/SN: 701

___ PERSONAL INJURY ✓ PRODUCT DAMAGE ___ PRESIDENTIAL ___ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING:	___ IRATE	___ ANGRY	✓ CALM	___ PLEASED
AT END:	___ IRATE	___ ANGRY	___ CALM	✓ PLEASED

☑ COMPLAINT: C.D.

☐ INQUIRY:

RESOLUTION: UPS COD - Letter

COMMENTS: