

DATE : 11/19/87
 TIME : 9:20
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JOHN HARTMAN DEALER: _____
 ADDRESS: RT. 2, Box 217A ADDRESS: _____
Russellville, Tenn. 37074
 PHONE: (314) 782-4558 PHONE: _____
 PRODUCT: M/ 700 CODE/S/N: A6667000
 CALIBER: 7mm Rem Mag.

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY ☒ CALM PLEASED
 AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: CLAIMING GUN DISCHARGED WHEN IN
LOADING AND DAMAGED TRIGGER TO DISABLED AND IS
ALLOWED TO SHOOT FROM VEHICLE.

RESOLUTION: GUN BEING RETURNED TO R.H.P. ATTENTION.

COMMENTS: Customer claims that gun had been fired before
the Ball landing, so is certain he did not hit target?
12/21/87 12:52 PM PPS 1550 - was with him at 11:40 AM
couldn't locate incident, with subject as in court
proceeding in the state, and argument that F&P & he can't
find it, so it's a case of a gun that wants to be found, maybe