

Working with us for our recommended
 69. Texas Gun Shop, Inc.
 Attn. Bob Muttera or Tony
 4518 S. Padre Isl. Dr.
 Corpus Christi TX 78411
 (512) 854-4424

DATE : 11/12/90
 TIME : 2:45 p.m.
 FILE # :
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: TONY HAUGLUM DEALER:
 ADDRESS: 926 American Bank Plaza ADDRESS: BANK PLAZA
Corpus Christi TX 78475
 PHONE: (512) 882-3616-W PHONE:
→ bought second hand
 PRODUCT: M/700 BDL CODE/S/N: A6832011
 CALIBER: .243 WIN.

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASED
 AT END: IRATE ANGRY X CALM PLEASED

His lawyer is → Tom Nye

CUSTOMER CONCERN: Deer hunting, sighting in. Shot 4 rds. ok.

Just before he pulled & pushed the safety from
safe to fire ^{WHILE} squeezing trigger, the
gun allegedly fired w/ the safety switch in the
SAFE position. Simultaneously, again allegedly,

RESOLUTION: the safety arm broke in half. Mr. H., who
is a geophysist, said that the fractured surfaces
of the safety arm looks crystallized and not smooth.
Cust said doesn't trust gun now but wants to hunt (no

COMMENTS: back up gun)) I told him we'd like to see gun in
present condition but in order to get him hunting, would
call Texas Gun Shop to see if they'd install trig. arm &
send subject 1 for exam. Mr. H. said to call 69 & get
back to him. Texas gun shop said ok but may not
have trig arm. I said we'd overnite or 2 day if cust. wanted. →