

DATE : 4/29/86
TIME : 1:17
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: CHARLIE HELMS DEALER: _____
ADDRESS: 602 BELLMAN ADDRESS: _____
FRISCO, TX 77546
PHONE: (713) 482-8504 PHONE: _____
PRODUCT: M/700 BDL CODE/S/N: A6479083
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Was hunting & when he went to unload gun,
he released safety and rifle just hitting ground.

RESOLUTION: _____

COMMENTS: Have Arms Service send shipping box - called
C. Clark - he will ship box.