

DATE: 10/14/92TIME: 3:35

FILE #:

CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

HOOKIE WISZ

CUSTOMER NAME: Dennis DEALER: Has a GunADDRESS: ADDRESS: Dis - herPHONE: 414 3541-0400 PHONE: GunPRODUCT: M/700 BDL New CODE/S/N:CALIBER: 270

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASDAT END: IRATE ANGRY X CALM PLEASDCUSTOMER CONCERN: Tgt prattman, Squared trigger
+ nothing happened. Tried to move safety
to safe position + it would not fully move.
Said gun down +, allegedly, gun fired just
missing brother. Tried shooting it againRESOLUTION: + trigger piece broke. Then went
to bought a timing trigger say + sent the
gun away back to H.E Dept. Then
Received gun trigger say back in theCOMMENTS: from a saying void warranty
due to modification. Stated + his gun was
full of corrosion + that, allegedly, made
it malfunction. Wants \$6.00 for replacement
trigger + for his gun's experience.