

DATE:

12-26-85

TIME:

9:49 AM

COMPLAINT NO.:

RECORD OF TELEPHONE CALLCUSTOMER NAME: LEWIS ~~LOTT~~ HUDDLESTON JR DEALER: _____ADDRESS: 818 North Orchard ADDRESS: _____MOSCOW IDAHO 83843PHONE: (208) 882-3417 PHONE: _____Call about 8:00-9:00 am timePRODUCT: M7012 22/250 Ver. Spl CODE/SN: 36435256☐ PERSONAL INJURY ☒ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

COMPLAINT:

CUSTOMER CALLED AUSTIN BALL. CUSTOMER
BLEW UP WATER BIRD WHEN UNLOADING GUN WHILE
STILL IN GUN CASE

RESOLUTION:

JAS TO CALL - to asking gun to my attention for inspect.

COMMENTS: reached to open bolt - gun went off - he admitted he might
have accidentally hit trigger.