

INCOMING

DATE: 11/21/85TIME: 3:33

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Shannon HudsonDEALER: WalmartADDRESS: 704 Galaxy Ave
Harrisonville, MO 64701

ADDRESS: _____

PHONE: (816) 884-5548-H

PHONE: _____

on Jack-
batter — (816) 884-3266-WPRODUCT: M1700BDL 30-06CODE/SN: Rem. BrassRebonds.NO PERSONAL INJURYX PROPERTY
PRODUCT DAMAGE

PRESIDENTIAL

OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

COMPLAINT: # FSR - happened 2 & twice

Happened 10/2/85 ^(blew hole in ceiling) + again 11/18/85 ~~when~~
~~blew hole in ceiling~~ when deer hunting

RESOLUTION:

Sending gun + incident shell & gun
blaze orange to RHP.

COMMENTS:

Took gun apart at deer camp + found bolt checked up
on bottom side. also found ~~gun~~ was not square.
Bought a new gun. → notch at back of bolt
(unusual.)