



Mr. Alvin Huenink
806 Maple Drive
Griffin, GA 30223

January 21, 1993

SUBJECT: M/700 -SERIAL #C6601434

Dear Mr. Huenink:

This is in reply to your letter of December 28, 1992 to Mr. Ken Green concerning the problems you are experiencing with your Remington M/700 rifle. We are sorry to learn of the difficulties that you have encountered and will make every effort to react accordingly.

Please forward your gun directly to Arms Service Division here in Ilion, NY for examination and immediate service. Please, also mark the package to the attention of Mr. Mike Kantor, Manager, Arms Service Division, as Mr. Kantor wants to personally oversee your concerns.

When effecting this return, kindly tag the firearm with your name and address and include a copy of this letter for identification.

Thank you for calling these matters to our attention, Mr. Huenink, and we are waiting to be of quality service to you.

Sincerely,

Mr. Fran Cole
ARMS SERVICE DIVISION

FC/jaf
cc to Ken Green