

Remington.

DUPONT

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 824-9961

Mr. Alvin Huenink
806 Maple Drive
Griffin, GA 30223

January 20, 1993

SUBJECT: M/700 -SERIAL #C6601434

Dear Mr. Huenink:

This is in
Mr. Ken Green has asked the writer to reply to your letter of to Mr. Green recent date, concerning the problems you are experiencing with your Remington M/700 rifle. We are sorry to learn from your letter of the difficulties that you have encountered and will make every effort to react accordingly.

May we suggest that you forward your gun directly to Arms Service Division here in Ilion, NY for examination and our immediate correction. service. Please mark the package to the attention of Mr. Mike Kantor, Manager Arms Service Division. We would like to be of all possible assistance to you therefore, may we suggest that the rifle be returned C.O.D. for the shipping charges.

When effecting this return, please tag with your name and address and refer to this letter for identification.

include a copy of

Sincerely,

Mr. Fran Cole
ARMS SERVICE DIVISION

FC:jaf
cc/Ken Green

as Mr. Kantor wants to personally oversee handle your concerns.

End with - Thank you for calling these matters to our attention, Mr. Huenink, and we are waiting to be of quality service to you.