BARBER - Kinzer PPS GAL RE0002596

bcc: Jim Hutton Bill Ericson

Remington.

QUPIND

REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

September 27, 1989

Mr. Borden Jenkins 6629 Mountain Wood Corpus Christi, TX 78413

Dear Mr. Jenkins:

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Your letter of July 7, 1989, regarding the problem you experienced with your Model 700 rifle, "...my gun misfired," has been forwarded to this office for handling.

We apologize for the delay in responding to your letter, but vacations and current work load have us temporarily backed-up.

Remington would be interested in examining your rifle to try to determine a cause for the "misfire" you experienced. We would appreciate it if you would send the gun with a written description of exactly how the "misfire" occurred and a history of the use of the rifle both before and after the incident, <u>via</u> U.P.S. transportation C.O.D. to:

Remington Arms Co., Inc. Attn: J.A. Stekl, Specialist Product Service 14 Hoefler Ave. Ilion, NY 13357

Please boldly mark the two (2) butt ends of the outside of the package "STEKL" to expedite handling.

We will notify you of our findings immediately upon completion of our examination.