

TIME: 4:05

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Jim Johnson DEALER: _____
ADDRESS: Box 67 ADDRESS: _____
Jonesboro IL.
PHONE: _____ PHONE: _____
(618) 833-6828

PRODUCT: M/700 BDL CODE/SN: _____

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☒ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASEDCOMPLAINT: See attached Federal / J. Gourley message
Gun firing upon safety release.RESOLUTION: Spoke to party who will tell Mr. J. to call
RHP collect. (If I don't hear by end of
tomorrow, I'll write a letter to customer).

COMMENTS: