

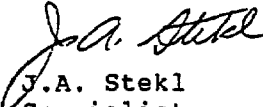
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It is entirely possible that in cold temperatures, the accumulation inside the trigger assembly caused the internal trigger parts to hang-up, resulting in the malfunctions your son experienced. In future use, we recommend that oil be used sparingly and not let accumulate in or on the trigger assembly.

As a gesture of good-will, and to insure that your faith in the rifle is restored, we will clean the action of the rifle and install a new trigger assembly at no charge to you, and will return the rifle as soon as possible.

Thank you for having afforded us this opportunity to be of service to you, and we trust that our handling meets with your approval.

Sincerely,

  
J.A. Stekl  
Specialist,  
Product Service

JAS/rld