

DATE : 11/9/88
 TIME : 4:00 PM
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: MARCY KELLY DEALER: _____
 ADDRESS: 1401 Stone Lt. ADDRESS: _____
Jacksonville, FL 32076
 PHONE: (501) 942-2075 PHONE: _____
 PRODUCT: M/700 L.H. CODE/S/N: 662 PPIR
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: GUN ACCIDENTAL DISCHARGE LAST YR.
READ OF RECALL. NOT ON RECALL GUN TOO OLD.

RESOLUTION: _____

COMMENTS: _____