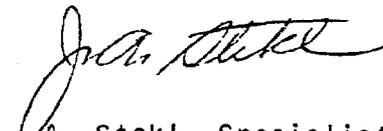


Subsequent disassembly of the rifle revealed that the under-side of the barrel and receiver and inside and outside of the trigger assembly were rusty. Apparently, the rifle had become wet at some time and had not been disassembled and cleaned to prevent rusting. While the trigger and safety assembly is presently working properly, it is entirely possible that moisture and/or rust caused the internal trigger parts to hang-up, resulting in the accidental firing you experienced. I'm sure you realize that a firearm, like any fine piece of machinery, needs a certain amount of preventative maintenance to insure proper operation. (We are enclosing a copy of the Owner's Manual that would have accompanied the rifle for your information.)

Based on our findings, the Remington Arms Co., Inc. cannot accept any liability or responsibility for this mishap, as it appears to have resulted from a condition beyond our control. However, we do want to be as helpful to you as possible. Therefore, as a gesture of good-will, we will replace the trigger assembly at no-charge, to restore confidence in the rifle, if this is acceptable to you. We will await your decision and reply.

Thank you for bringing this matter to our attention, and for affording us the opportunity to examine the rifle and report our findings.

Sincerely,



J. A. Stekl, Specialist  
Product Service

JAS:tp  
encl.