

Pls set up fileDATE : 9/7/88
TIME : 11:35
FILE # : _____
CALL IS TO FROM CUSTOMERReferred by TARP roomRECORD OF TELEPHONE CALLCUSTOMER NAME: Bill KODEK DEALER: _____
ADDRESS: 101-A COURT MASSIE ROAD ADDRESS: _____
NO. LITTLE ROCK, AR 72118
PHONE: (501) 758-0386 WORK PHONE: _____
(501) 753-0451 HOME
PRODUCT: 17/200 CODE/S/N: B6236566
CALIBER: 30-06CUSTOMER'S ATTITUDE:BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASEDCUSTOMER CONCERN: Rifle fired when belt was being reined putting hole
in floor - has safety that locks belt - forgot gun new
last year!RESOLUTION: Mr. Kodak is sending rifle to my attention for
no-charge replacement of trigger assembly with new
styleCOMMENTS: Needs rifle back by November 1st