Feb. 17, 1987 8909 Hwy 57 Baileys Harbor Wis. 54202

Remington Arms Co Inc,

R. H. Potter, Supervisor Product service

Dear Mr Potter

I was very disappointed to getyour letter recommending me to take the mod 700's to another gun smith and that the cure could be as simple as lubrication. This was the first item that was checked by me as well as each of the gun smiths I mentioned; one of whom is widly known and very successful.

But following your advise I packed up the rifles and weint to the nearest Remington recommedded gunsmith, 110 miles distant to have him look at them. Unfortunatly he was no longer in bussiness. (Arms and Angling, Ken Bitney Appleton, Wis.) The next closest one would be another hours drive and I decided to return home.

I am sending you the fifles via UPS and hope that you will be able to solve the problem.

Please do not return them without first testing them after being stored several hours in the cocked position at 0 deg f. or colder

sincerly yours Marv Langoh