

1st call - not in / will (be)  
call back.

DATE: 9/9/92TIME: 3:45

FILE #: \_\_\_\_\_

CALL IS TO / FROM CUSTOMER

## RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mario Lemieux DEALER: \_\_\_\_\_ADDRESS: PO Box 1842 Inuvik ADDRESS: \_\_\_\_\_NWT Canada X0E0T0PHONE: 403-979-2579 PHONE: \_\_\_\_\_979-4134PRODUCT: M/700 CODE/S/N: Rem. 195grCALIBER: 8mm Rem mag. FactoryCUSTOMER'S ATTITUDE: PD ~~no~~ no PI no

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: Out hunting & sighting in. Loaded  
gun fully & chambered 1st rd & put safety on  
when you pushed safety to fire position  
& allegedly gun fired upon safety release.  
stated has happened twice before. including

RESOLUTION: gun to J & S for exam & reply.

COMMENTS: \_\_\_\_\_