

*Remington.*



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

February 2, 1989

Mr. Richard Loehlein  
2201 Irene St.  
Roseville, MN 55113

Re: Model 700 Rifle

Dear Mr. Loehlein:

Mr. J.E. Preiser has requested that I handle your complaint letter dated January 11, 1989, on his behalf.

From the description in your letter, it would appear that your rifle is equipped with a bolt lock feature. This means that when the safety is "on safe", the trigger is disengaged and your bolt handle is locked down to prevent it from being inadvertently raised and thereby rendering the rifle incapable of firing.

With the bolt lock feature on your rifle, to unload, you must place the safety in the "off safe" position and raise the bolt. You can now place the safety back on "safe" and take the cartridges out through the chamber. During this procedure, the gun handler should not have his finger on the trigger, which of course is true anytime the user is holding a gun he does not at that time want to shoot. I am enclosing for your information a copy of a Gun Owner's Manual for our Model 700 rifle with bolt lock and a copy of our Safety Booklet.

If you believe your rifle discharged without the trigger having been pulled, Remington would very much like to examine the rifle and thoroughly test it at our plant facilities. After our examination we will immediately return the gun to you, followed by a report on our findings.

If this is acceptable, please send your rifle VIA UPS,