

November 4, 1975

Mr. Clair C. McConnell
Smithburg,
West Virginia 26436

Dear Mr. McConnell:

Your letter has been forwarded to our Ilion Research Division for reply.

There appears to be something definitely wrong with the performance of your Model 788 Rifle. We would like to see the gun, inspect it and try to determine the cause for your problems.

We would appreciate your sending the gun here to Remington Arms Company marked for the Arms Service Division, and flagged to attention of John P. Linde. The gun will be returned to you as quickly as possible.

We regret any inconvenience this may have caused you.

Yours truly,

John P. Linde
Manager - Manual Firearms Design
Ilion Research Division