

shipping bill & the
paid for truck repair
receipt to come w/ gun

DATE : 2-26-88

TIME : 10:35

FILE #:

CALL IS TO FROM CUSTOMER

TARP
RECORD OF TELEPHONE CALL

→ R. Walter - owner
→ Billy Tiers - 65

CUSTOMER NAME: Carl McKenzie DEALER: MS Shooters SupplyADDRESS: 429 Longwood Tr. ADDRESS: State St.Madison, MS 39110Jackson, MSPHONE: (601) 856-6290 ^{wife} ~~Brenda~~ PHONE: (601) 948-4867PRODUCT: M1700 MT rifle CODE S/N: 136880822 (TARP)CALIBER: .270 WIN.

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASEDAT END: IRATE ANGRY CALM X PLEASED

4-19-81
i. Document
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for

CUSTOMER CONCERN: In Dec., 1987 - hunting. As it was raining,
customer loaded gun on seat of truck. Said he
chambered a round, closed bolt and gun
discharged when, due to a hard safety switch,
he moved safety from fire to safety position.

RESOLUTION: Destroyed Ford pick up truck door. Insur-
ance covered all but \$500.00 deductible BUT
his insurance rates were to go up. ^{50-850.00 loan to pay.} ~~accrue~~ ^{to pay.}
Wrote to insurance company to get them to

COMMENTS: insists to form a note. Wife sending gun
to RP 1 day air for our exam + reply. Rec. to Flag
NOTE customer took gun to above gunsmith. I talked
to GS. who said rear was out of engagement +
headj. engagement screws to give it proper engage-
ment. also adj. other adj. screws. Sound like nice Ram people