

TIME : 11:22
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

- RECORD OF TELEPHONE CALL -

CUSTOMER NAME: Brenda McKenzie DEALER: _____ADDRESS: file ADDRESS: _____Madison WIPHONE: (601) 856-6290 PHONE: _____PRODUCT: M1700 MT rifle CODE(S)/N: B6880822 (TARP)CALIBER: .270

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Called to give EFS/THAS/T Hutton's
findings which say no truck door payment
because we found nothing wrong w/ trigger as rec'd.

Connector examined & perfect. All other trigger parts
perfect. Big point acc to EFS is that the gun
 RESOLUTION: allegedly discharged when safety moved from
FIRE TO SAFE. However, this ^{mechanically} impossible since that type
of reverse movement forces the sear safety cam up
which blocks firing pin absolutely. Customer insists

COMMENTS: that there was something wrong w/ safety (hard to
move) after incident & that a gunsmith tried the
problem & stated unfortunate that team wasn't notified
immed after incident. Gunsmith's wife contacted us on ship 100
was promised (this is done) Mr. McKe may call EFS to further
discuss the matter. For EFS gun being returned as is since trigger has
been found to be perfect.