

DATE: 10/21/

TIME: _____

FILE #: _____

CALL IS (TO) FROM CUSTOMER

RECORD OF TELEPHONE CALL

Mr. MORGIGNO

CUSTOMER NAME: Jerry McLean DEALER: K Mart 3090
 ADDRESS: 280 Thomas St. ADDRESS: Hwy 80 W
Richmond MS 39218 Jackson, MS 39205
 PHONE: W-939-9339 E. 939-7348 PHONE: 601 922-XXXX
 PRODUCT: 700 BDL - 14TH CODE/S/N: _____
 CALIBER: 30-06

CUSTOMER'S ATTITUDE:

Pl no

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

*CUSTOMER CONCERN: See letter. Called customer who
stated 2 more BDL at KM would, allegedly,
do the same thing (fire upon safety release)
& the counter clerk would not remove the un-
derstanding they did not have the authority.

RESOLUTION: Jerry asked since he provided this
important info, whether we'd reward him
He's to call me w/ serial of his BDL so we
can flag & examine. (also helped on baby & wife

COMMENTS: was there for all 3 of
to send guns (serials) to KAPs etc. will call
w/ serial #s so I can flag.