

Pls set up file

DATE : 10/3/89
 TIME : 10:50
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALLRef. by P. Lawrence

CUSTOMER NAME: Tom Minnick DEALER: _____
 ADDRESS: 239 Woodland Dr ADDRESS: _____
Alpena, MI. 49707
 PHONE: (517) 356-3685 PHONE: _____
 PRODUCT: M/700 BDL L.H. CODE/S/N: A6563192
 CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Bought gun back in 1978 - gun has fired accidentally
on safety release several times

RESOLUTION: _____

COMMENTS: 1) Customer is sending up to my attention to check over
2) He stated he would like new-style safety installed (N/C)
3) He would like bore inspected for wear, etc. (for age)