

DATE: 7/22/97TIME: 12:50 1:00

FILE #:

CALL IS TO FROM CUSTOMER

→ 10:10

5 sat 1/2
Pls up 6

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Terry Minton DEALER: _____
 ADDRESS: 2045 Seville Rd. ADDRESS: _____
Mosinee, WI 54455
 PHONE: 715 359-6906 PHONE: _____
 PRODUCT: M1700 - 5 yrs ago. new. CODE/S/N: _____
 CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Complained of hard off safety
since bought 5 yrs ago - concerned w/ load
click ~~etc~~ which scares game also.

I asked if any trig adjustment - send me
I strongly urged ~~to~~ him to return gun

RESOLUTION: to factory for our exam & fix. He
definitively said no - scope on it &
going hunting in Sept. I then arranged
for River Bend Sports NER - C. Justman

COMMENTS: to install a TARP trig arm &
send orig arm to my att. Customer ~~pleased~~
pleased. will take rifle 60 miles to
Chs. Justman (Rem Rec. 65.)

Note: C. Justman knows this man to be of questionable character & is ~~not~~ pretty ~~sure~~ trig adj.

outside of action