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REMINGTON SERVICE
ARK.

David C. Morrill
Rt# 1, Box 63B
Athol, Idaho 83801

Remington Arms Co.
P.O. Box 1939
Bridgeport, CT 06601

Dear Sir:

I am writing to express dissatisfaction with your product. Enclosed are three cases in 7mm Rem Mag caliber. As you can see, they were manufactured by Remington. Upon examination you may observe that they are unfired, and that they exhibit many fractures around the neck.

When resizing this brass(100 rounds), I noticed that it seemed stiff and brittle, especially when chamfering the necks but I dismissed this because it was new brass and I assumed that it had been correctly annealed at the factory.

The enclosed cases were not the only ones in the 100 round lot. Approximately 15 rounds had fractures of 1/32" or less. However all of the brass was brittle. All five boxes were loaded and as it is used, it will be discarded, in fact two of the twenty round boxes have already been discarded.

My second source of dissatisfaction was with the styrofoam ammunition holder. Two of the five styrofoam holders had gaps in them allowing the ammo to move around loosely and fall out when removed from the cardboard container. This obviously is a quality control problem. Incidentally, I checked the boxes for a lot number on the mis-manufactured ammo and found none. This seems to me to be a very poor practice.

J.M. | | My third and last source of dissatisfaction was with a new, in the box, Remington Model 700 ADL, 7mm Rem Mag, purchased for my wife. The problem is with the safety. Although a slot is milled to lock the bolt when the safety is on, the small part that performs that function is missing. This information was provided by a competent gunsmith who was surprised that it was missing. Obviously this could be dangerous should the rifle be fired with the bolt not fully closed.

I would appreciate hearing from you on these matters. I am part of a large group of reloaders and hunters who are also waiting to see how you react to these problems. Also please keep in mind that during the reloading session in which the fractures were discovered, two other batches of 7mm Mag ammo was reloaded(Winch cases), without adjustment to the RCBS dies, without damage or incident. Also that I am very careful and a reloader of 16 years, and have reloaded 7mm Mag, with present dies for 6 years.

Sincerely yours,

David C. Morrill