

*Set up file*

DATE: 11/12/82  
 TIME: 3:25 PM  
 FILE #: \_\_\_\_\_  
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: David Mow DEALER: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_ ADDRESS: \_\_\_\_\_  
 PHONE: 502-484-5880 PHONE: \_\_\_\_\_  
 PRODUCT: 700 CODE/S/N: \_\_\_\_\_  
 CALIBER: \_\_\_\_\_

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED  
 AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: Called said under belt about  
 \_\_\_\_\_  
 \_\_\_\_\_

RESOLUTION: Being returned for exam.  
 \_\_\_\_\_  
 \_\_\_\_\_

COMMENTS: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_