

DATE : 12-7-86
 TIME : 11:42
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Robt. Muth DEALER: _____
 ADDRESS: 1601 S. Shepherd #142 ADDRESS: _____
Houston, TX 77019
 PHONE: (713) 621-0033 Day PHONE: _____
 PRODUCT: M1600 CODE/S/N: _____
 CALIBER: .238

PD X car hole \$5.00 to fix

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Picked up gun in car & fired - finger
hit trigger. Claimed didn't hit safety switch

RESOLUTION: Told to examine gun & bill

COMMENTS: no gun in car & date was 12-7-86
12:00 AM. 100.00 for 100.00 in 100.00
100.00