

DATE : 11/14/89  
TIME : 1:36 PM  
FILE # : \_\_\_\_\_  
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Tom Nedlock DEALER: Tom Gun Shop  
ADDRESS: \_\_\_\_\_ ADDRESS: West End Shopping Center  
Road Ga 30121  
PHONE: 404-235-7927 PHONE: \_\_\_\_\_

PRODUCT: 700 BDL CODE/S/N: C 6230108  
CALIBER: 22/250

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM ☒ PLEASED

CUSTOMER CONCERN: Rifle firing when safety is released -  
Will not cock per dealer

RESOLUTION: Dealer agreed to return for exam.

COMMENTS: Coming to my atten. JFS