

DATE : 12-8-87
TIME : 2:20 ^{noting til} _{Friday}
FILE #: 87-24777
CALL IS (TO) FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: T. Orley (T. 46) DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: (402) 691-3762-W PHONE: _____
" 339-4746-H
PRODUCT: 700 ~~Ad~~ Classic CODE/S/N: _____
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: Gold cast trig adj outside factory
below spec. (see att R+E)

RESOLUTION: see R+E copy disposition

COMMENTS: 12-14-87 - Per cust's instructions, don't
ship gun until 1/4/88. A.S.'s Colleen
Lynd to see to this per my instruction