

April 23, 1990

Mr. R.H. Potter - Product Supervisor

Re: Defective Safety, Model 700 Mtn. Rifle
Serial # B6881783, Cust. # 07726

In reference to my telephone call to you in March, I have returned the rifle to the address you requested via UPS on 4-24-90, marked it to your attention. This rifle was purchased new by me approximately 2 years ago from Lorant's Sporting Goods. This can be verified by their records.

Approximately one year ago I received a letter from you stating a recall was necessary due to a defective safety. Even though I had experienced no problems with the rifle, I called your authorized repair shop (Martin's Gun Shop). Mr. Martin informed me he was out of the new trigger assemblies and to wait approx. 1 to 2 weeks until the new ones arrived. It was not convenient for me to get to his shop during working hours and hunting season was not in progress so I waited several weeks before taking the rifle to him. He has done repair work on other guns for me and appears to be an extremely competent gunsmith. I received a second letter from you reminding me the rifle needed servicing, it was already in his shop at that time.

Mr. Martin informed me the rifle was ready and any potential problems had been corrected. Shortly thereafter I received your commemorative elk belt buckle.

I hunted with the rifle through last hunting season and

MAY 1 1990
R.H. POTTER