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January 5, 1984

Mr. Francis A. Paul
381 Middleburg Rd. (Conn. Rt. 64)
Middlebury, Connecticut 06762

Dear Mr. Paul:

Thank you for your letter dated November 3, 1983 concerning our Model Seven rifle.

The Model Seven was designed (the Model 700 is currently manufactured) without a bolt lock because our market reserach over the past years has shown that customer interest in the bolt lock feature has declined. Elimination of the bolt lock permits the bolt handle to be raised when the safety switch is either in the "S" or "F" position, simplifying loading and unloading. To date, adverse public reaction to the absence of the bolt lock on our bolt action rifles has been limited.

The ease with which you describe your bolt handle opening does not coincide with the experience we have gained from function testing our rifles before shipment. The action is designed to be smooth, but if you have any question as to whether the smooth operation of your gun is excessive, please send it for a free examination to one of our Remington Warranty Gunsmiths listed on the sheet herewith enclosed.

Thank you for giving us this opportunity to be of service to you.

Sincerely,

J.A. Stekl, Supervisor
Product Service

JAS:tpp
encl.