

March 2, 1989

Remington Arms Company, Inc.
Illion, N.Y. 13357

Re: Order # R-88-05101

Dear Jack Kast,

Enclosed you will find a Remington 700 BDL with the SN B6735295. This is the rifle I spoke with Terry about on 3/1/89, via phone.

The problem with the gun this time is that it cannot be taken off of safety. This is the 3rd time this gun has been sent to be repaired by Remington. He is no longer happy with this gun because his safety has been threatened twice. He can no longer hunt with confidence nor does he feel safe allowing his partner use it. He is requesting a new rifle at no charge. Terry said that you would put this rifle through a few tests and would send him a new rifle no matter what the test results would be.

Jack, thanks for taking the time to satisfy our Remington customer.

Sincerely,

Gina Lemoine
Gina Lemoine

26345