

DATE : 5/9/88
TIME : 11:30
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Gene Poole DEALER: _____
ADDRESS: 3386 Sophia ADDRESS: _____
Memphis, Tenn. 38118
PHONE: (901) 325-5111 PHONE: _____

PRODUCT: M/700 L.H. CODE/S/N: B6531797
CALIBER: 7mm Rem. MAG.

about 1 yr old

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM _____ PLEASED

CUSTOMER CONCERN: Only one time rifle fired when
safety was released. Had Ed Thomas work on
safety after F.B.I. occurred (safety worked good when
he bought rifle)

RESOLUTION: _____

COMMENTS: He is sending rifle to my attention for examination.