

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

May 19, 1986

Mr. Donald L. Rath
Box 115
Riverside, Iowa 52327

Dear Mr. Rath:

Your reply to our letter of April 23, 1986 concerning problems you encountered with your Remington Model 700 rifle, serial number A6656474, was forwarded to this office for reply.

In checking with our Arms Service Division, we were advised that the trigger housing assembly was replaced at no-charge. Since the gun performed satisfactory for eight years before your incident occurred, the repairman did not deem it necessary to disassemble the trigger assembly to find the cause of the problem; although, the nature of your incident indicates additional analysis would be in order.

Without this analysis we cannot be certain of the cause of the incident. Possible causes are adjusting of the trigger outside our factory and improper lubricant. However, Remington will reimburse you the \$240.00 as a gesture of good will. Please send an invoice for the repair to:

Remington Arms Co., Inc.
Attn: K.D. Green
Product Service
Ilion, NY 13357

Many thanks for calling this matter to our attention. We trust this action is satisfactory to you, Mr. Rath. We wish you every hunting and shooting success.

Sincerely,

A handwritten signature in dark ink, appearing to read "K.D. Green".

K.D. Green, Manager
Product & Field Service

KDG:tpp