

RD-6932

NOTE - Mr. R. stated this was the 4th similar call he received in last 10 yrs.

DATE: 6/7/89TIME: 11:57

FILE #:

CALL IS TO / ~~FROM~~ CUSTOMER

RECORD OF TELEPHONE CALL

cc Ken Cross
Dennis Sanibe
Tim Hutton
Bill Ericson
Bob Spertling

CUSTOMER NAME: James C. Reddick DEALER:ADDRESS: 920 W. Lake Cannon ADDRESS:Winter Haven, FL 33551PHONE: (813) 299-6514 PHONE:PRODUCT: M/700 ADL CODE/S/N:

CALIBER:

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASEDAT END: IRATE ANGRY X CALM PLEASED

CUSTOMER CONCERN: Mr. Reddick called to say a suspicious attorney from Houston called him stating she was an attorney working for Remington & had learned that Mr. Reddick had, about 10-15 yrs ago, an accidental firing concern handled

RESOLUTION: by Remington, the caller went on to state that, again, she was representing Remington and wanted to purchase Mr. R's rifle for \$500.00. (have no reason)
Mr. R. said to alleged Rem. atty that he

COMMENTS: did have a concern 10-15+ yrs ago but that Remington handled it most professionally leaving him most satisfied Mr. R. then told caller to call back in 4 days re the gun sale. Mr. R. told me that he said that so he could hear Rem. at least of what he intended was a ~~contact~~ probably not like & settle. R.R.