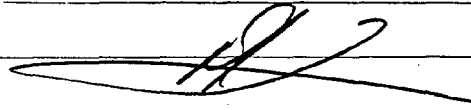


We are very sorry for the inconvenience caused in this matter.  
Thank you for bringing this to our attention.

A handwritten signature in black ink, appearing to be 'H. Z.', written on a set of horizontal lines.