

Remington. ✓



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

September 7, 1989

Mr. Gene Ritter
5063 Ambassador
Corpus Christi, TX 78416

Dear Mr. Ritter:

Your letter of July 7, 1989, regarding the difficulty you encountered with your Model 700 rifle, "just as I took the safety off, the gun fired," has been forwarded to this office for handling.

We apologize for this delay in response, but with vacation slow-downs and current work load, our correspondence has become somewhat backed up. However, we do note that the accidental discharge you experienced occurred more than a year ago.

We were sorry to learn of your having a problem of the nature you described, and would be most interested in examining your rifle to try to determine a cause. To this end, we would appreciate your sending the rifle, along with a description of the use of the rifle (both before and after the experienced incident), via U.P.S. transportation C.O.D. to:

Remington Arms Co., Inc.
Attn: J.A. Stekl, Specialist
Product Service
14 Hoefler Ave.
Ilion, NY 13357

Please boldly mark the two (2) butt ends of the outside of the package "STEKL" to expedite handling.

We will notify you of our findings immediately upon completion of our examination.