

Jim - This is not on TASP.
 Gun coming to you.
 Pls set up file.

DATE : 112.3190
 TIME : 9:20 AM
 FILE # :
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Frank Rubik DEALER: _____
 ADDRESS: Old Rd 17 ADDRESS: _____
Lewiston, Maine NY 12158
 PHONE: (914) 439-5383 PHONE: _____
 PRODUCT: M1700 CODE (S/N): 6536430
 CALIBER: .243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: Customer alleges he 3 times
pulled trigger to fire gun and "nothing
happened" Then, allegedly, he raised bolt
handle and gun discharges. No more 40
rd's through gun. Bought gun approx
 RESOLUTION: 8-10 yrs ago. Claims something to do w/
safety

Sending gun to T&S this week
for exam + repair.

COMMENTS: Search file info over - covered.

Roquer