

DATE : 7-29-86
 TIME : 2:00
 FILE # : _____
 CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

R 86-13681

CUSTOMER NAME: Richard Sakuma DEALER: Sec. Equip. Corp

ADDRESS: _____ ADDRESS: _____

PHONE: 808 734-7528 PHONE: _____

PRODUCT: _____ CODE/S/N: _____

CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: Talked to Mr. S's brother & serial

① Nothing wrong w/ gun

② Fit & chamber good

③ Shells shouldn't, under circumstances, fit in other XPS

RESOLUTION: ④ Reloading problem - full size shoulder back per JAS

⑤ Will send gun back to Sec. Equip.

⑥ Call me if any questions.

COMMENTS: _____