

*Pls. file*DATE: 9/28/92TIME: 10:45

FILE #:

CALL IS TO / FROM CUSTOMER
↗

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JOHN SANTO DEALER: _____

ADDRESS: _____ ADDRESS: _____

OREGONPHONE: (503) 820-3334 PHONE: _____PRODUCT: M/700 S.S. CODE/S/N: _____CALIBER: 7mm Rem MAG _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY _____ CALM ☒ PLEASEDCUSTOMER CONCERN: Rept. find on safety releaseCustomer could not reproduce malfunction after oiling with
Rem. Oil

RESOLUTION: _____

COMMENTS: Is sending rifle to mfg. attn: via A.P.S.Second day air - Transportation charge C.O.D.