

-2-

Since you have a Wyoming hunt in the near future, we will expedite examination of your rifle and make any necessary repairs at no-charge to you, and return the rifle as soon as possible.

We apologize for the inconvenience this matter has caused you, and hope that our handling meets with your approval.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Services

JAS:nb