

*Set up file*DATE : 12-13-89
TIME : 3 25
FILE # : _____
CALL IS TO/FROM CUSTOMERRECORD OF TELEPHONE CALLCUSTOMER NAME: DICK SCHRECONSDT DEALER: _____ADDRESS: 317 MAIN ST ADDRESS: _____DAYTON PA 16222PHONE: 814 257 8144 PHONE: _____PRODUCT: M 700 CODE/S/N: _____CALIBER: 270 WIN _____CUSTOMER'S ATTITUDE:BEGINNING: _____ IRATE _____ ANGRY / CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY _____ CALM / PLEASEDCUSTOMER CONCERN: SEND BOX GUN BLAW AS
CUSTOMER WAS CHOSING BOLT. REVIEW AND
ADVISERESOLUTION: Agreed to return rifle for exam.Box shipped on label 12/14/89COMMENTS: *[Signature]*