

DONALD O. SCHROEDER
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SHAKOPEE, MINNESOTA, 55379

APRIL 11, 1994

ATTN: DENNIS
REMINGTON ARMS COMPANY
PRODUCT SERVICE
14 HOEFLER AVENUE
ILION, NEW YORK, 13357

DEAR DENNIS,

I WANT TO THANK YOU FOR YOUR PROMPT RESPONSE TO MY PREVIOUS LETTER ABOUT THE ENCLOSED REMINGTON, MODEL 700 (SN 6565610). I AM SORRY I WASN'T HOME WHEN YOU CALLED. MY SON SAID TO RETURN THE GUN WITH A DESCRIPTION OF THE PROBLEM.

I HAVE OWNED THIS GUN FOR 6 YEARS. WHILE DEER HUNTING 4 YEARS AGO IT DISCHARGED ON ME AS I RELEASED THE SAFETY. I DIDN'T KNOW HOW IT HAPPENED BUT ASSUMED I HAD ACCIDENTALLY TOUCHED THE TRIGGER. I WAS VERY CAUTIOUS AFTER THAT, THINKING IT HAD A "HAIR TRIGGER". I LET MY SON USE THE GUN 2 YEARS AGO AND IT DISCHARGED ON HIM ALSO. I HAD WARNED ABOUT THE "HAIR TRIGGER", BUT HE SWORE HE HAD NOT TOUCHED IT. ONLY I HAVE USED IT SINCE.

ABOUT A MONTH AGO THERE WAS A SPOT ON 60 MINUTES ABOUT THIS PROBLEM AND I AM NOW CONCERNED THAT MY GUN MAY BE DEFECTIVE. I REALIZE THAT 2 INSTANCES IN 4 YEARS DOES NOT SEEM LIKE MUCH, BUT I ONLY USE IT FOR DEER HUNTING ONE WEEK A YEAR. I AM THANKFUL THAT NO ONE WAS HURT EITHER TIME. PLEASE CHECK MY GUN OUT AND NOTIFY ME OF YOUR FINDINGS.

I MIGHT ALSO MENTION THAT I TOOK IT TO A GUNSMITH AND A LOCAL STORE, BURGER BROTHERS, AND WAS TOLD THAT I WOULD HAVE TO SEND IT TO YOU. PLEASE FEEL FREE TO CALL ME AT HOME: 1-612-445-0208 OR AT WORK. MY WORK PHONE IS 1-612-887-2444 AND YOU WILL HAVE TO ASK FOR ME BY MY NICK NAME "RADAR".

THANKS AGAIN FOR YOUR QUICK ATTENTION. I REALLY LOVE THIS GUN AND LOOK FORWARD TO USING IT AGAIN THIS DEER HUNTING SEASON.

SINCERELY,

DONALD O. SCHROEDER

