

*non-fil. pds.*

DATE : 5/16/88  
TIME : 11:00  
FILE # : \_\_\_\_\_  
CALL IS TO (FROM) CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: CARL SCHWACHAW DEALER: \_\_\_\_\_  
ADDRESS: 2214 County Rd. 128 ADDRESS: \_\_\_\_\_  
Fremont, Oh. 43420  
PHONE: (419) 332-6491 PHONE: \_\_\_\_\_  
PRODUCT: 71/700 CODE/S/N: 6706601  
CALIBER: 22-250

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY ☒ CALM \_\_\_\_\_ PLEASED

CUSTOMER CONCERN: GUN DISCHARGED WHEN SAFETY RELEASED

RESOLUTION: BEING RETURNED TO JAC - per phone conv.  
6/1/88 - call cal with feelings when received. jps.

COMMENTS: GUN PURCHASED RECENTLY 2<sup>ND</sup> HAND.  
HAS BOLT LOCK AND DID NOT KNOW COULD NOT  
OEN BOLT. WONDER IF MAY HAVE PULLED TRIGGER  
AS SAFETY RELEASED.