

DATE : 12/7/90
TIME : 2:50PM
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

Set up file

CUSTOMER NAME: DONALD Shiffer DEALER: _____
ADDRESS: 203 Fairview Rd ADDRESS: _____
Chesham, Pa. 18411
PHONE: 717-587-5793 PHONE: _____

PRODUCT: 700 CODE/S/N: 6796517
CALIBER: 30/06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN:

Fired on its own with safe on, and fired when
opening the bolt. Being used by 16yr old hunter, Arrow bolt in
the ground and almost hit another hunter standing 12" away.

RESOLUTION:

Send rifle to, agreed to return for repair.

COMMENTS: