

DATE : 4/29/88
TIME : 12:45 PM
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Tommy Smith DEALER: _____
ADDRESS: Punta, MS ADDRESS: _____
PHONE: 601-794-6104 PHONE: _____
PRODUCT: 700 ADL CODE/S/N: A6897821
CALIBER: 243 cal

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ☒ CALM ☒ PLEASED
AT END: _____ IRATE _____ ANGRY ☒ CALM ☒ PLEASED

CUSTOMER CONCERN: Returned from factory July 1986, failed when
closing the bolt, on one occasion only.
Doesn't trust firearm, wants it repaired

RESOLUTION: Agreed to return for examination being sent to
Jim Steele with

COMMENTS: Copies of 1986 Repair attached