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J. A. STEKL

american service company
of atlanta, inc.

C. EVERETT THOMAS, JR.
PRESIDENT

29 March 1982

Mr. J. A. Stekl, Supervisor
Firearms Product Service
Remington Arms Company, Inc.
Ilion, New York 13357

Dear Mr. Stekl:

Thank you for your letter of 19 March 1982 concerning the defective rifle that I purchased from your dealer, Sportco, Inc., which was manufactured by your firm.

Although I have no alternative, or reason, to disagree with your findings that according to your tests the gun operated properly, was manufactured properly, was not altered, etc., etc. I am however, going on record as completely disagreeing with your conclusion that the trigger was being pulled at the same time the safety lever was being removed from the "safe" position to the "fire" position. The gun not only misfired while being used by my son, but it also misfired under my inspection, and under the inspection of Mr. Mary Huddleston who was guiding our hunting trip. I might point out, that Mr. Huddleston is an experienced, licensed guide in the state of Colorado, and a highly regarded rifle hunter, bow hunter, as well as a fisherman and woodsman. Your conclusion is simply not correct, and it goes without saying that I will not accept your position of having no liability should this condition persist.

Your offer to replace the trigger assembly at no charge is certainly appreciated, and I would appreciate your doing so. Also, since it took your dealer, Sportco, Inc., months to return the rifle to you for repairs, which caused both of us frustrations and unnecessary correspondence, I would appreciate your returning the rifle directly to me at the address on this letterhead.