

DATE: 11/26/89
 TIME: 10:30 AM
 FILE #:
 CALL IS TO (FROM) CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Sports Gun Shop DEALER: Owner Tomm Sykes
 ADDRESS: 223 Gittingburg St. ADDRESS: North Richland Hills
Lubbock, TX 79419
 PHONE: 717-432-4384 PHONE: Work 717-432-9658
 PRODUCT: 700 BDL CODE/S/N: C6341866
 CALIBER: 270 caliber

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ☒ ANGRY CALM PLEASED
 AT END: IRATE ☒ ANGRY CALM PLEASED

CUSTOMER CONCERN: MR Sykes was calling for his nephew
Tomm Sykes - saw gun fired and removed gun, chambered
another round, rifle misfired, removed round, and chambered
another round, again rifle misfired, handed rifle to hunting party
member, rifle alleged fired about hitting someone.

RESOLUTION: _____

COMMENTS: Wishes someone the trigger would not move so quick

Rifle being returned to my store for repair.
Fixed in system 11/30/89